

To whom it may concern,

Our family and business reside in rural Washington county between Kalona and Washington, IA. The options for our address are few and they fail to meet our needs.

We have two children in 4<sup>th</sup> and 7<sup>th</sup> grades, since kindergarten their teachers have used web-based applications to supplement them in-class instructional time. Our internet service struggles to support two iPads much of the time. The added demands of remote learning for our children has resulted in frustration and tears when Zoom connections are lost, websites fail to load, and video constantly buffers.

In addition to my work and our children's schoolwork, we also require internet to support my business as a self-employment as a seed salesman. Farming has becoming increasingly reliant on technology over the past decade. From bookkeeping to various field management software, all have moved to web-based applications. Myself and my customers are frustrated with the lack of speed and capabilities that we currently receive with our current internet provider.

In order to attempt to meet our needs we have added a cellular hotspot to our rural service provided internet. We currently pay \$200 a month for internet that still doesn't meet the needs of an average family. To be honest we would gladly pay that amount if we had unlimited data at reasonable speeds. To live within a mile of high-speed rural internet and struggle daily with work and schooling has been frustrating to say the least. We are lucky to live in a community with a strong cooperative technology company. Many of our neighbors have been fortunate to have KCTC as a provider of fiber optic internet for years. We have heard nothing but great thing about the company and the quality of their services. It's not an exaggeration to say that being a part of their network would be life changing for my family. Our livelihoods, business and our children's education depend on it.

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